Job Title: Library Assistant – Children's | Grade 10 | Part-time 24-28 hrs. wk. | FLSA status – Non-Exempt Location: Clark County Public Library – Lenski Children's Center, 201 S. Fountain Ave, Springfield, Ohio



Under the general supervision of the *Head of Children's*, the *Library Assistant – Children's* provides The Information Place quality customer service, including processing reserves, preparing for department programs and maintaining the children's area.

## APPLICATION PACKET: All items required. Incomplete/illegible Applicant Packets may be disqualified

 1. Completed <u>CCPL Employment Application</u> – Available at library locations or two (2) formats available online at:

 <u>CCPL Employment Application</u>.
 <u>2. Cover Letter</u>
 <u>3. Résumé</u>
 <u>4. Three (3) professional references</u>

# SUBMIT: by mail or in a sealed envelope to any CCPL location, addressed to:

William Martino - Director's Office, Clark County Public Library, PO Box 1080, Springfield OH, 45501-1080

OPEN UNTIL FILLED – Review of complete, accurate submissions begins immediately upon receipt

### MINIMUM EDUCATION & EXPERIENCE REQUIRED:

- High School Diploma or equivalent
- Customer service experience desired; Library experience preferred

### MINIMUM QUALIFICATIONS/REQUIREMENTS: (View the Position Description for additional details)

- Able to learn and assist patrons with usage of the library's resources
- Working knowledge of digital devices, Microsoft Windows, Internet, email, and related products
- Knowledge of children's and young adult literature or programming a plus
- High degree of accuracy and attention to detail required. Cash-handling experience preferred
- Strong organizational, written and verbal communication skills
- · Able to work independently and with others
- Able to work flexible schedule which will include some evenings and weekends; department operates seven (7) days a week
- Able to operate motor vehicle and provide proof of auto insurance (personal vehicle), valid Ohio Driver's License and insurability on the library's vehicle insurance
- Criminal background check and reference checks required
- Reasonable accommodations may be made to enable individuals with disabilities to perform essential job functions and/or for the interview process.

#### PRINCIPAL JOB DUTIES AND RESPONSIBILITIES: (View the *Position Description* for a detailed list of illustrative duties)

- Provides prompt, accurate assistance for patrons in utilizing library resources and services
  - Maintains knowledge of available materials and patron reading preferences
  - Maintains familiarity with various technologies, including the Online Public Access Catalog, children's computer stations, digital devices, gaming systems, etc.
  - Maintains computerized patron accounts and respond to patron requests in person and over the telephone; collect fees; helps resolve patron account issues; prepares and issues library cards
  - Checkout patrons and assist with the use of digital library materials and public computer stations
- Assists with library programming as assigned
- Assists with maintaining the department's collection: shelving, mending, shifting, and organizing library materials; maintaining orderliness of shelves, furniture and displays
- Interacts appropriately with patrons and staff and adhere to library guidelines and procedures
- **SALARY AND BENEFITS: \$15.87** per hour. Ohio Public Employees Retirement System membership; two (2) wks. vacation; holidays and sick leave, in accordance with CCPL guidelines; Voluntary life insurance offering and Ohio Deferred Compensation (457) Plan membership available. Direct Deposit required.