Job Title: Library Assistant – Branch | Grade 10 | Part-time – 20-25 Hrs. | FLSA - Non-Exempt Location: Houston Branch, 5 West Jamestown St., South Charleston, Ohio



Under general supervision of the *Houston Branch Manager*, the *Library Assistant – Branch* provides quality customer service to patrons of all ages and assists with maintaining the branch collections.

APPLICATION PACKET: All items required. Incomplete/illegible Applicant Packets may be disqualified

1. Completed <u>CCPL Employment Application</u> – Available at library locations or two (2) formats available online at: <u>CCPL Employment Application</u>. <u>2. Cover Letter</u> <u>3. Résumé</u> <u>4. Three (3) professional references</u>

<u>SUBMIT:</u> by mail or in a sealed envelope to any CCPL location, <u>addressed to</u>:

William Martino - Director's Office, Clark County Public Library, PO Box 1080, Springfield OH, 45501-1080

OPEN UNTIL FILLED – Review of complete, accurate submissions begins immediately upon receipt

MINIMUM EDUCATION & EXPERIENCE REQUIRED:

- High School Diploma or equivalent
- Customer service experience highly desired; Library experience a plus
- Criminal background check required

MINIMUM QUALIFICATIONS/REQUIREMENTS: (View the <u>Position Description</u> for additional details)

- · Able to learn and assist patrons with usage of the library's resources
- High degree of accuracy and attention to detail required
- Working knowledge of various digital devices, Microsoft Windows, Office, and Outlook, Internet, and email
- · Good organizational, written, and verbal communication skills
- Able to work independently and with others. Work a flexible schedule. including some daytime, evening and Saturday hours. Branch operates six (6) days a week; open Mon. – Thurs. 10 – 8, Friday – Sat. 10 – 5
- Reasonable accommodations may be made to enable individuals with disabilities to perform essential job functions and/or for the interview process.

PRINCIPAL JOB DUTIES AND RESPONSIBILITIES: (View the Position Description for a detailed list of illustrative duties)

- Provide prompt, accurate assistance for patrons in utilizing library resources and services
 - Maintain knowledge of available materials, services, and patron reading preferences
 - Maintain familiarity with various technologies, including the Online Public Access Catalog, children's computer stations, digital devices, gaming systems, etc.
 - Checkout patrons and assist with the use of digital library materials and public computer stations
 - Maintain computerized patron accounts and respond to patron requests in person and over the telephone; collect and record fines and fees; reconcile and prepare bank deposits; prepare and issue library cards; help resolve patron account issues
- Assist with library programming as assigned
- Assist with maintaining the Branch's collection: shelving, mending, shifting, and organizing library materials; maintaining orderliness of shelves, furniture and displays
- Interact appropriately with patrons and staff and adhere to library guidelines and procedures

<u>SALARY AND BENEFITS:</u> \$15.87 per hour. Ohio Public Employees Retirement System membership; two (2) wks. vacation, paid holidays, and sick leave, in accordance with CCPL Personnel Manual guidelines. Ohio Deferred Compensation (457) Plan membership available. Direct Deposit required.

Clark County Public Library is an Equal Opportunity Employer